The District renewed the health insurance contract with Aetna for plan year 2018. To lower the proposed premium increase while maintaining a comparative level of care, the provider networks and the plans were modified. The purpose of this letter is to inform you of the networks, the plan(s) associated with each and how to ascertain which hospitals, clinics or doctors are in the plan that you want to select.

**Aetna Whole Health Baylor Scott & White Quality Alliance plans** – Provides you with access to a special network of Baylor Scott & White primary care doctors, specialists and hospitals focused on you. Led by a primary doctor you pick, your care team will work with you to:

- Help keep you healthy or help improve your health, not just treat you when you're sick or injured
- Better coordinate your care and keep tabs on your prescriptions, lab results, health history and more
- Spot problems and build personalized care plans to treat you
- Encourage you to play an active and informed role in your health and health care decisions

**Aetna plans 1, 2, and 5** are associated with this type of network. If you are interested in one of these plans, please open the [Aetna Whole Health Baylor Scott & White Quality Alliance Plan Providers spreadsheet tab](#) to view the list of doctors and medical treatment facilities that are located in this network to find out if your current doctor is a participant. The list is current as of 9/27/2017.

**Open Access EPO** - Exclusive Provider Organization (EPO) is limited to a specific network of providers, including physicians, hospitals, urgent care centers, lab facilities, tertiary providers, pharmacies and more. There is no coverage outside of the specific network providers. **Aetna Plan 4** is an EPO plan. If you are interested in this plan, please visit [www.aetna.com/docfind](http://www.aetna.com/docfind) and follow the instructions provided below to determine if your current doctor is a participant.

- Type the doctors name or hospitals name in the “Search for”, enter the zip code and click on the search button.
- Scroll down to the Aetna Open Access® Plans category highlighted in purple from the “Select a Plan” drop down menu.
- Now choose **“Elect Choice® EPO (Open Access)”** and the doctor’s name or hospital and contact information typed in the search for box will populate if he/she is in this network.

**Open Access MC POS** – Point of Service (POS) offers the greatest access to providers including physicians, hospitals, urgent care center, lab facilities, tertiary providers, pharmacies and more. However, the vast majority of providers that participate in this network also participate in the Open Access EPO network but it is recommended that you use DocFind to verify before making your enrollment election. It is designed to provide a lower cost for in-
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network care but also offer out of network benefits. **Aetna Plan 6** is a POS plan. If you are interested in this plan, please visit [www.aetna.com/docfind](http://www.aetna.com/docfind) and follow the instructions provided below to determine if your current doctor is a participant.

- Type the doctors name or hospitals name in the “Search for”, enter the zip code and click on the search button.
- Scroll down to the Aetna Open Access® Plans category highlighted in purple from the “Select a Plan” drop down menu.
- Then choose “**Managed Choice® POS (Open Access)**” and the doctors name and contact information will populate if he/she is in this network.

If you have any questions pertaining to this message, please contact the Employee Benefits Office at 336-0165/0177.